



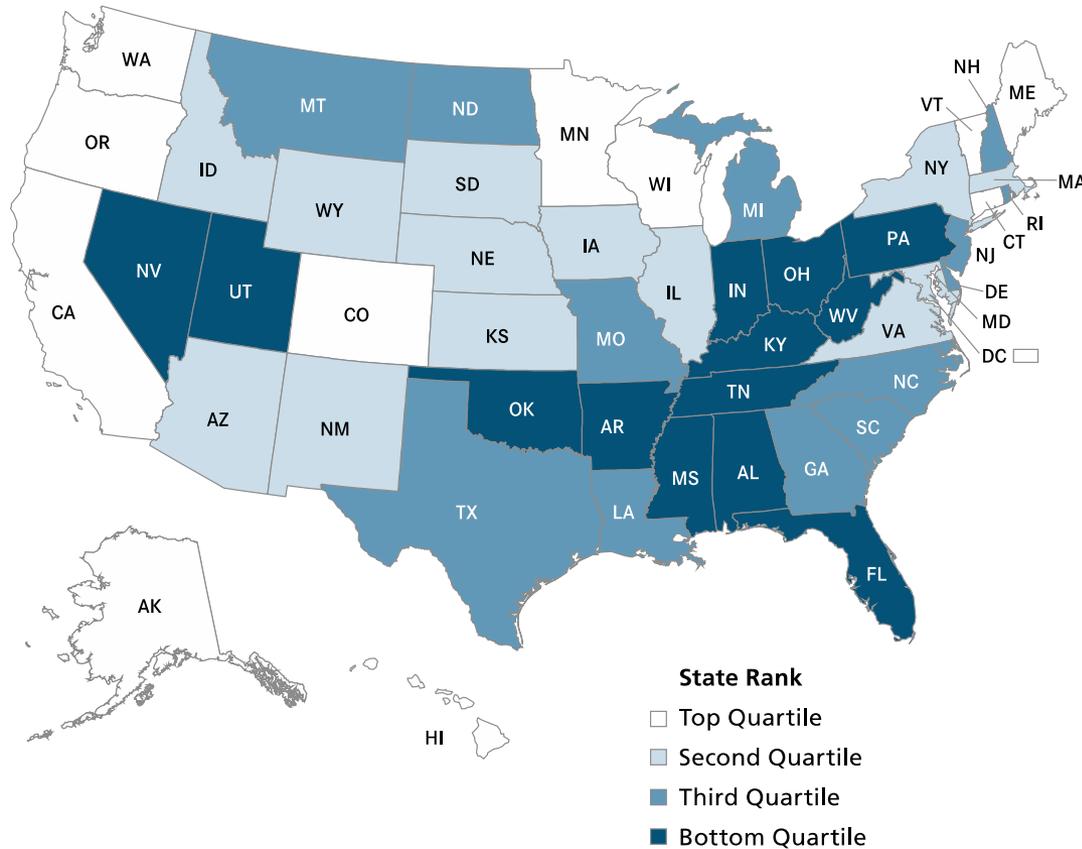
Minnesota's Approach to Improving Long Term Services and Supports

**Loren Colman, Assistant Commissioner
Continuing Care for Older Adults
Minnesota Department of Human Services**



Where we are today

State Ranking on Overall LTSS System Performance

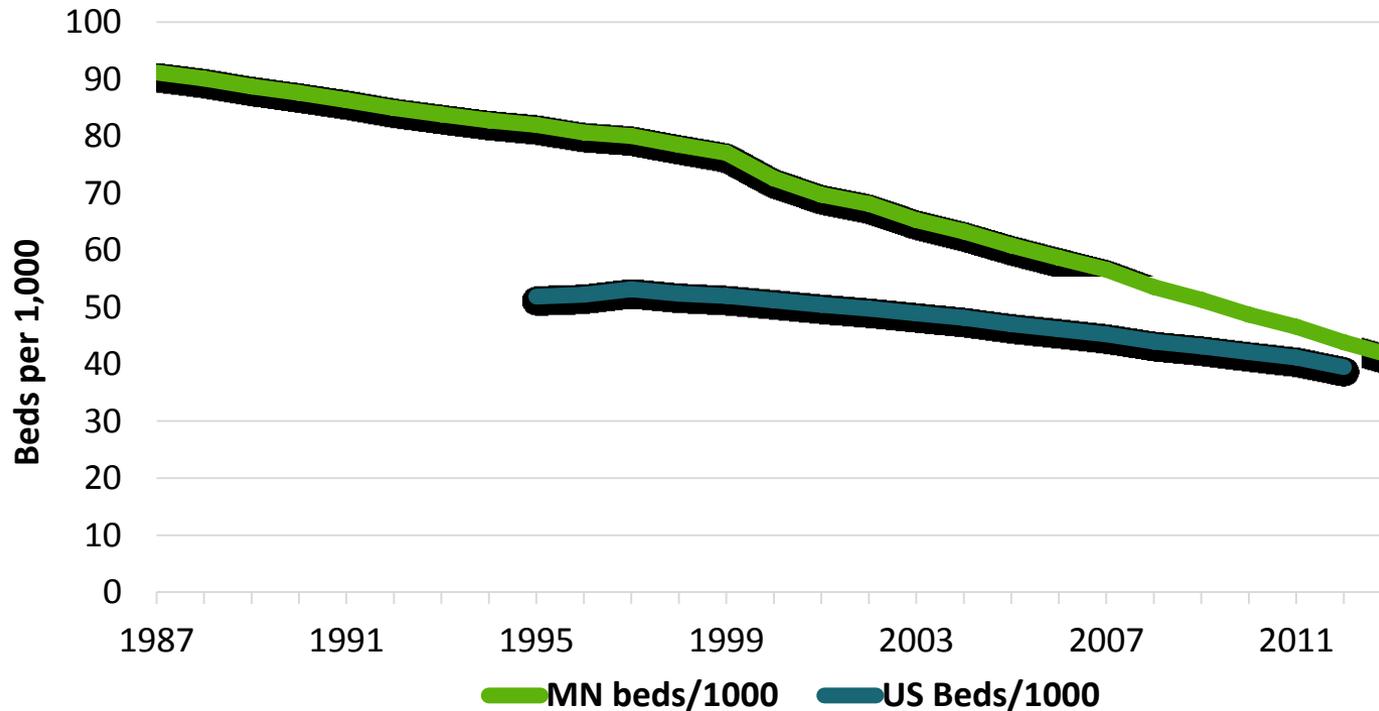


Source: State Long-Term Services and Supports Scorecard, 2014.



History: Where we started

Beds per 1,000 residents age 65+, Minnesota and U.S.
1987-2013



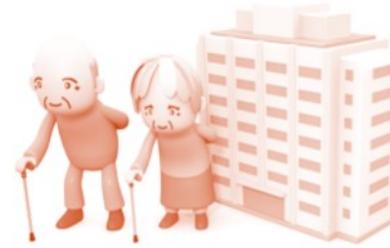
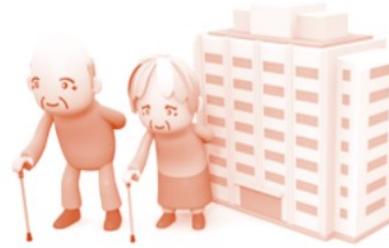
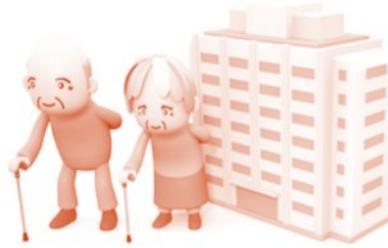
Steps taken: 'Visionary incrementalism'



- Project 2030 (1997)
- Legislative Task Force on Long Term Care (2000-2001)
- Transform 2010 (2007)
- Reform 2020 (product of 2011 budget deficit)
- Own Your Future (2012)



Steps taken: Incentives



Key system elements

■ Information to empower people

- Linkage Lines for
 - Seniors
 - People with disabilities
 - Veterans
- Minnesotahelp.info



A One Stop Shop for Minnesota Seniors



Key system elements

- **Helping when needs are low**
 - New nursing facility level of care
 - Essential Community Supports
 - MnCHOICES assessment



Key system elements



- **Helping people move to community**
 - Return to Community
 - Moving Home Minnesota
 - Housing Access Services



Example: Housing Access Services

- People with disabilities moving to homes of their own
 - Partnership with Arc
 - 1,400 people moved since late 2009
 - Karli, young woman moved from parents home. Today is “Loving the freedom!”



Key system elements



Fergus Falls resident Don Anderson demonstrates how his Mobile-Mate safety device works by making a test call to an operator. In the case of a fall or any other medical emergency, the device can be used to contact an operator who can send emergency services, family members or neighbors to help out. Jacob Tellers/Daily Journal



By Jacob Tellers

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Grant received to help elderly remain in their homes

Published 10:25am Monday, October 19, 2015
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Being able to live at home as long as possible is what Fergus Falls senior Don Anderson wants to be able to do.

With a grant from the Minnesota Department of Human Services, PioneerCare is attempting to expand its outreach to the elderly and give them the means to continue living active lives in their own homes.

PioneerCare is all ears on ways to use technology to allow older adults to remain in their homes, CEO Nathan Johnson said.

"Being able to live at home is what most people want," he said.

Anderson was one of the first local recipients of Mobile-Mate, which is one of several devices PioneerCare offers, Johnson said.

- **Incentives to providers**
 - Incentives to close nursing facility beds, improve performance
 - Live Well at Home grants to innovate



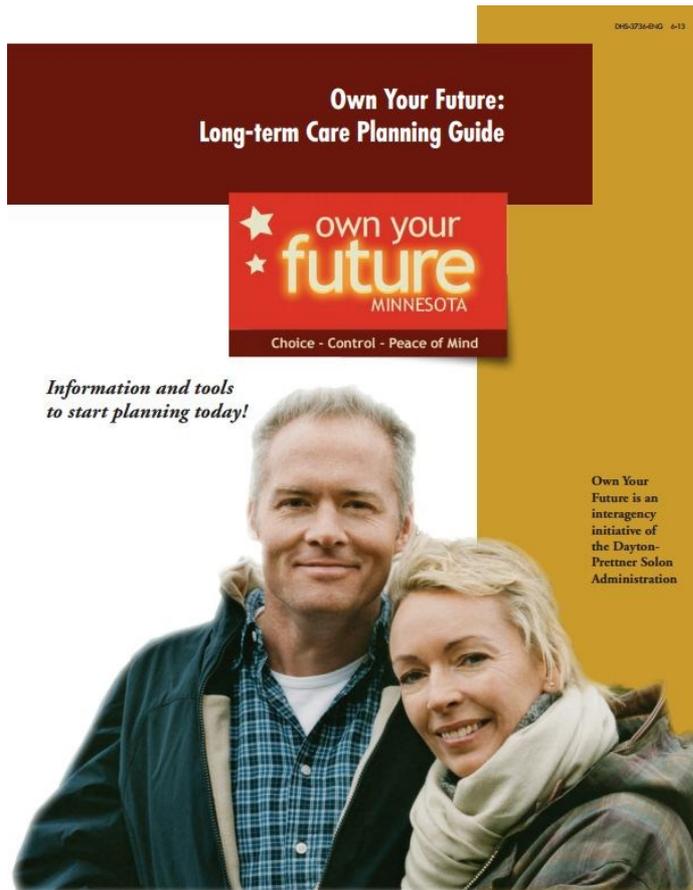
Key system elements

- Measuring and reporting quality
 - Nursing Home Report Card
 - Home and community-based service evaluations

The screenshot shows the Minnesota Nursing Home Report Card website. The browser address bar displays nhreportcard.dhs.mn.gov/Search.aspx. The page header includes the Minnesota Department of Human Services logo and the text "Minnesota Department of Health". Below the header, there are navigation tabs for "SEARCH" and "MAP". The main content area is divided into two columns. The left column, titled "Search For Nursing Homes", contains a "Location" section with a text input field for "Select Nursing Homes within [] miles of this Minnesota city or zip code:" and an "AND" label. Below this is a "Quality" section with a heading "List facilities ranked by quality measures important to me:" and a sub-heading "(Click Here to Skip Priorities and List Facilities Alphabetically)". There are three dropdown menus for "My most important quality measure is:", "My second most important quality measure is:", and "My third most important quality measure is:", each with a "Select a Quality Measure" option. A "Click to See Your List" button is at the bottom of this section. The right column, titled "Select Nursing Homes By Name", has a heading "Choose one or more facilities from the list:" and a list of facilities including Adams Health Care Center, Adrian Care Center, Afteno Home, Aicota Health Care Center, Aitkin Health Services, Andrew Residence, and Angels Care Center. A "Go" button is below the list. Below the list, there are instructions: "To select one facility: Click on the facility name, then click the 'Go' button." and "To select more than one facility: Hold down the 'Ctrl' key as you click on each facility name, then click the 'Go' button." At the bottom of the page, there are links for "Nursing Home Report Card Fact Sheet (PDF)" and "Nursing Home Report Card Technical User Guide (PDF)". The footer contains links for "Download PDF Reader", "Contact Us", "MDH Home", "DHS Home", "Federal Nursing Home Compare", "MN Portal", and "MinnesotaHelp.info".



Key system elements

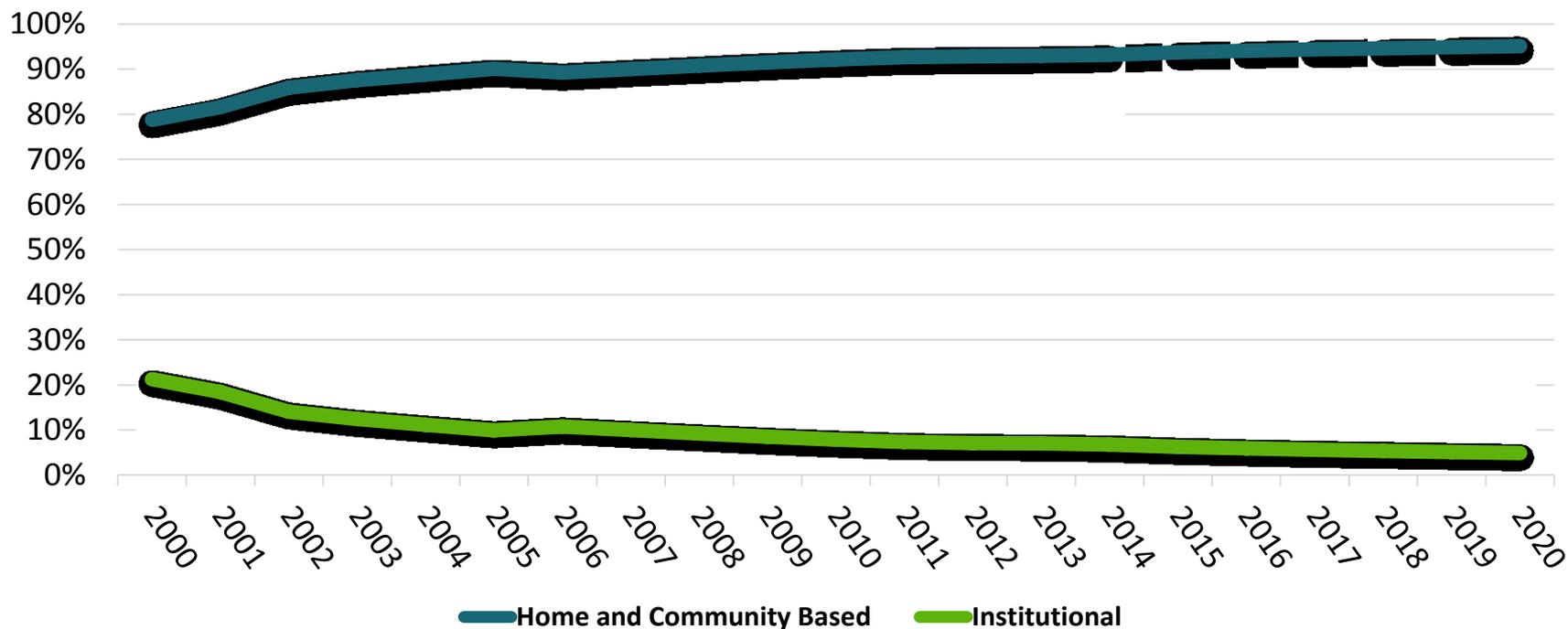


- **Strengthening protective services**
 - New Minnesota Adult Abuse Reporting Center
- **Looking to the future**
 - Own Your Future
- **Ensuring full participation**
 - Olmstead Plan



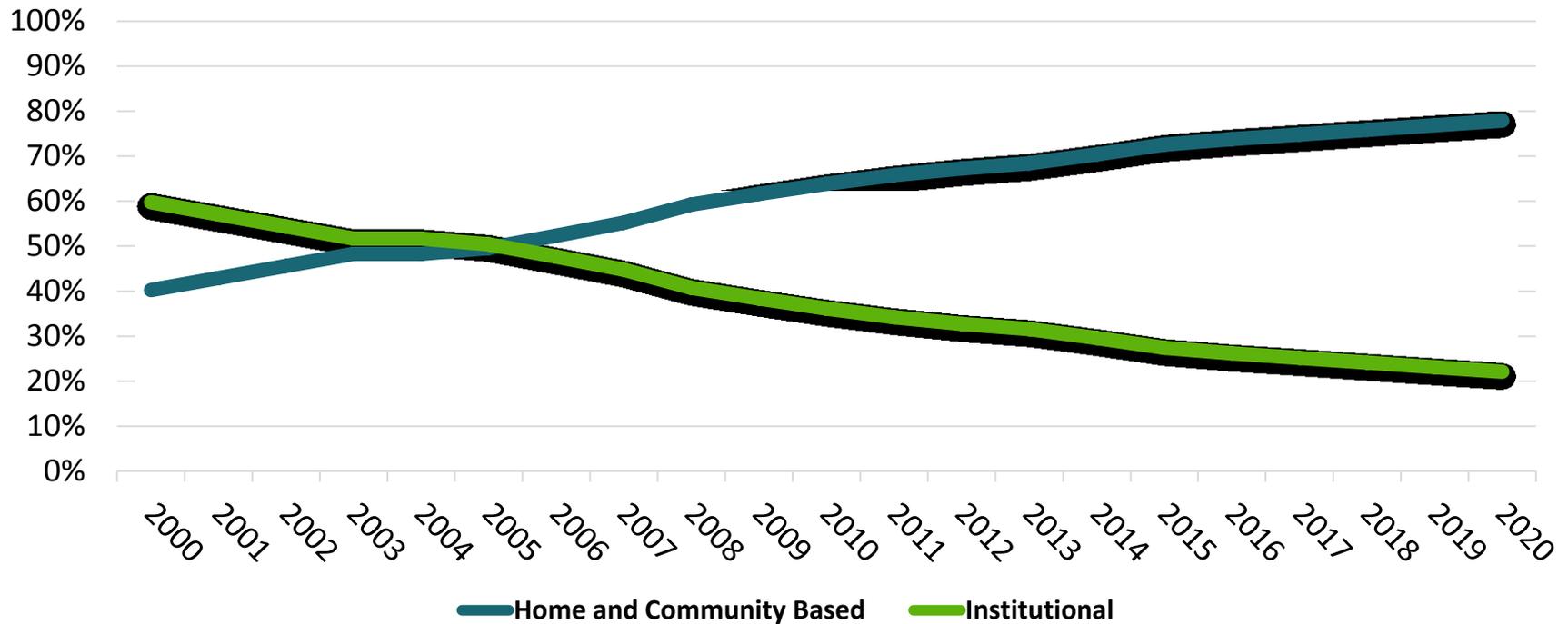
Results: Fewer people with disabilities in institutions

People with disabilities served in home and community-based settings vs. institutions



Results: More seniors served in the community

Older adults served in home and community-based settings vs. institutions



Example: Return to Community

