

Arkansas Senior Medicare/Medicaid Training Program

WELCOME!!



Introduction and Overview

Purpose:

This module includes introductions of the trainers and participants, as well as an overview of what you can expect during the training.

Learning Objectives

By the end of this module, you will be able to:

- Recall names and simple facts about other participants and the trainer(s).
- Identify the knowledge and skills that you will build during this training.

Let's get to know each other!

Scavenger Hunt

Participant Introductions

1. What is your name?
2. One thing you really want to learn in this training is.....
3. What was something that we found out about you during the Scavenger Hunt?

Overview

Training Goal

The goal of this training is to strengthen your ability to educate others on recognizing and reporting Medicare, Medicaid, and Healthcare Fraud.

Training Ground Rules

- Arrive on time and attend the entire session.
- Share your expertise and experiences with your peers, as appropriate.
- Fully participate in each activity to the best of your ability.
- Ask questions, pose scenarios, and make suggestions that will help us learn.

Training Ground Rules

- Turn off your cell phone or place it on vibrate.

What else????

The Important Stuff

- Bathrooms
- Agenda
- Parking Lot

Module Two

Medicare Program

- What is Medicare?
- Who is Responsible for It?
- Types of Medicare
- Covered Services
- Medigap/Supplemental Insurance
- Prescription Drug Plan
- Medicare Modernization Act of 2003

Module Three

Medicaid Program

- What is Medicaid?
- What is the Difference between Medicare and Medicaid?
- How can we assist the Beneficiaries?
- Who administers the Medicaid Program in Arkansas?

Module Four

Fraud & Prevention

- What is Fraud?
- Types of Fraud (Medicare, Medicaid, and Healthcare)
- Common Schemes Associated with Fraud
- How Do We Recognize Fraud?
- What Can We Do About It?

Module Five Presentation

- Traditional Classroom approaches vs. adult learning approaches.
- LEARN
- Presentation skills

Module Six

Evaluation and Conclusion

- What did you learn?
- The Test!
- How did we do?

Questions or
Comments?