



MEDICARE FRAUD ALERT

January 2014
Bank Credit Card 'Locked'

Bank Credit Card 'Locked' Scam

How the scam works:

Con artists are posing as representatives of financial institutions in order to obtain credit card information by calling and/or texting consumers telling them that their credit card (ex: Liberty Bank MasterCard) has been 'locked' and they should press '1' to begin the unlocking process. Then someone comes on the line and asks for the credit card numbers.

Best response?

Consumers should never provide sensitive financial or personal information to unsolicited callers. If you receive a call like this, you should hang up the phone and contact your financial institution to verify the legitimacy of the call.

REPORT all scams to the Arkansas SMP—866-726-2916



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