



# MEDICARE FRAUD ALERT

January 2014

ROBOCALL SCAM—MEDICAL ALERT SYSTEM

## Medical Alert System Scam

**How the scam works:** This is a prerecorded call from a scammer – the latest being one in which the caller says that you’re eligible for a free alert system, a system upgrade, or that a system has already been mailed to you. Sometimes the message asks you to “press one” to speak to a “live” operator. That’s when you are asked for your bank account information, credit card number, Medicare number, and they may even ask for an address to “expedite shipping and handling.” Do not press the number! This may put your phone number on another robo-call list or even lead to a monthly charge of up to \$35 for the ‘free’ system they are offering. These calls are illegal and what the company is offering is a scam.

**The best response? Hang up the phone!**

**REPORT all scams to the Arkansas SMP—866-726-2916**



*The Arkansas SMP (Senior Medicare Patrol) is a grant program administered by the Department of Human Services Division of Aging & Adult Services. This publication was paid for by a grant from the Administration for Community Living, Administration on Aging (AOA). Points expressed herein do not necessarily reflect official AoA policy.*