

Development of Quality Indicators for the HCBS Population

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Overview

- A few basic principles
- Challenges
- Considerations for metrics
- Future plans

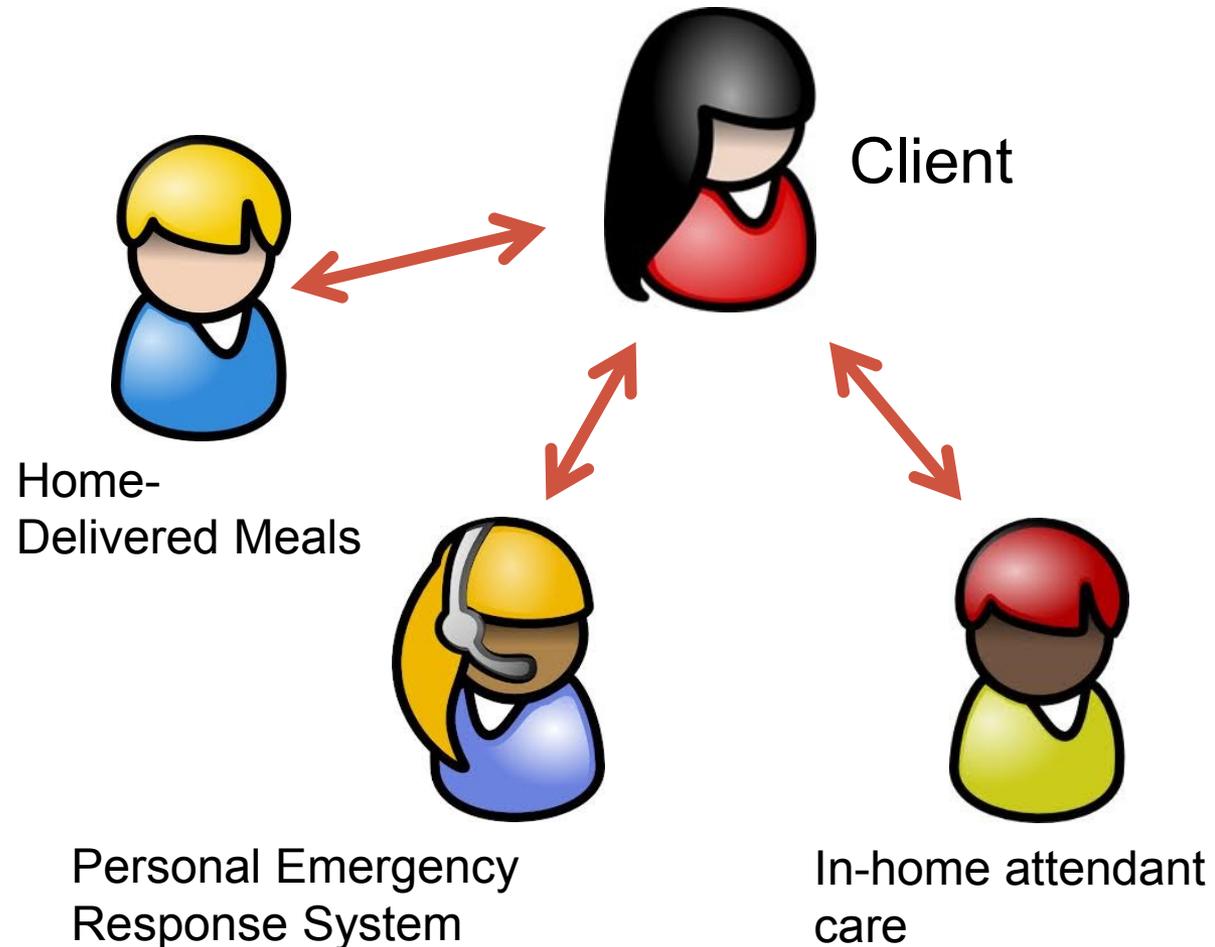
A few basic principles

- Aligning payment to quality
- Risk adjustment of measures
- Charting new territory!

CHALLENGES

Attribution and contribution

Many clients have multiple providers, all of whom have some, varying influence and responsibility for care and outcomes.



CHALLENGES

Statistical significance and stability

Many providers serve few clients, making it difficult to attribute outcomes to quality, rather than chance.



Considerations for metrics

- Directly tied to services offered by providers
- Facilitating valid comparison and differentiation between providers
- Relevant to both the elderly and adults with disabilities
- Acceptable to providers
- Meaningful to consumers and stakeholders
- Measurable and quantifiable
- Feasible source for obtaining data

Considerations for metrics

- Possible domains for inclusion:
 - Adherence to plan of care and standards
 - Critical incidents
 - Client satisfaction
 - Quality of life
 - Intermediate health outcomes
 - Distal health outcomes

Next steps

- Solidification of LTSS APII model
- Work with small groups of providers to align on metrics
- Development of data sources
- Collection of sufficient baseline data